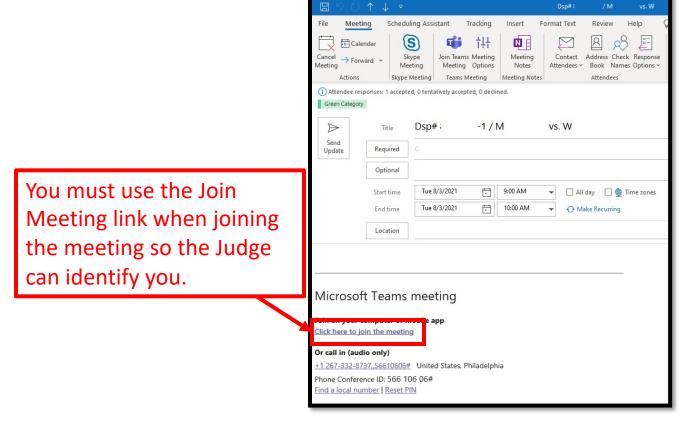
Top **Teams**Questions and Issues Resolved!



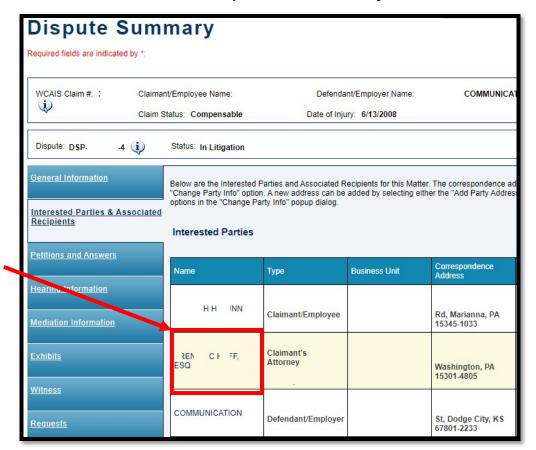
Where's the Join Meeting link?

The Join Meeting link is in the **Teams** invitation sent to you by the WCOA Judge's office.



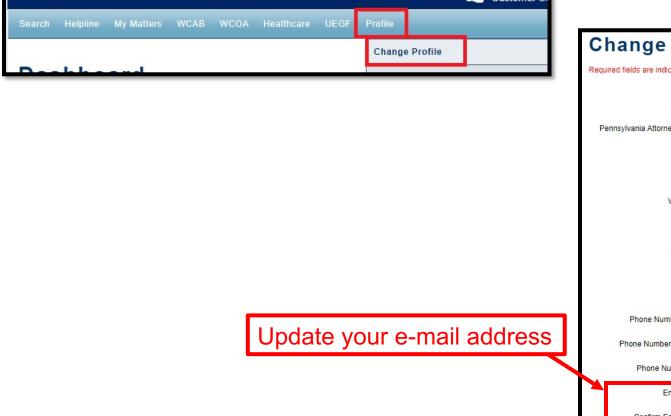
Which e-mail was the Join Meeting link sent to?

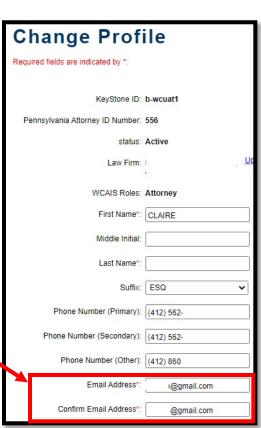
The Join Meeting link is sent to the e-mail address in the profile of parties on the Interested Parties tab of the Dispute Summary.



How do I update my e-mail address?

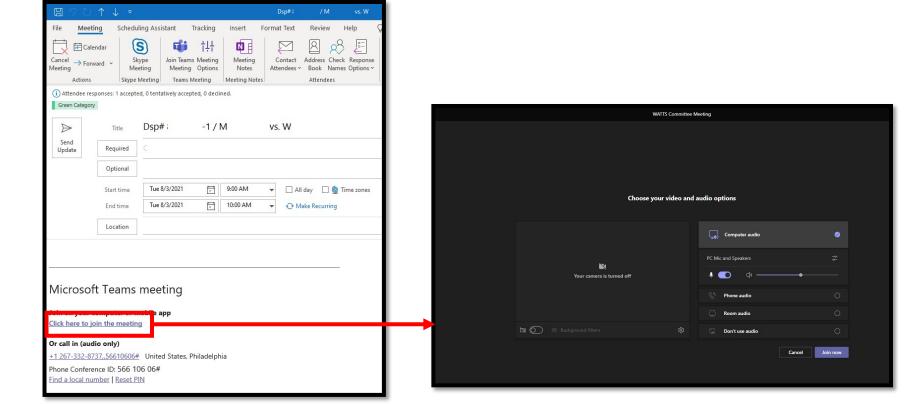
To check your e-mail address, go to Profile, Change Profile:





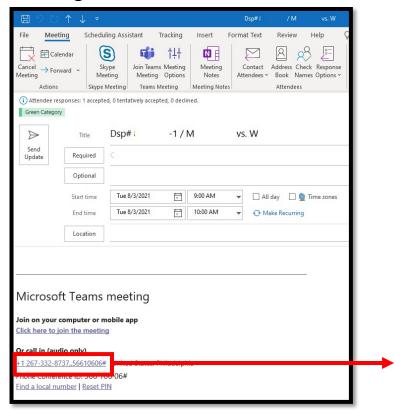
What's the difference between the Join Meeting link and the phone number link?

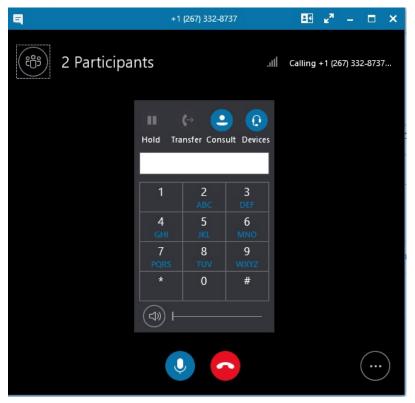
The Join Meeting link takes the user into the Teams meeting so the user can do a number of things including, but not limited to, share video, share an exhibit, see other participants (including the Judge), and use the Chat feature.



What's the difference between the Join Meeting link and the phone number link?

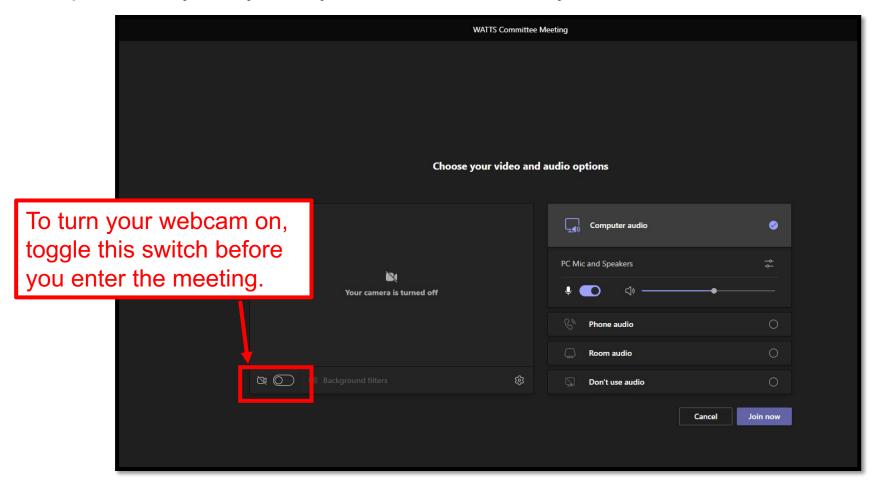
The phone number link just dials a phone number. The user will not be able to share their video or an exhibit, the user will not be able to see other participants or the Judge, the user will not be able to use the Chat feature, and the Judge will not see the user's name, only their phone number.





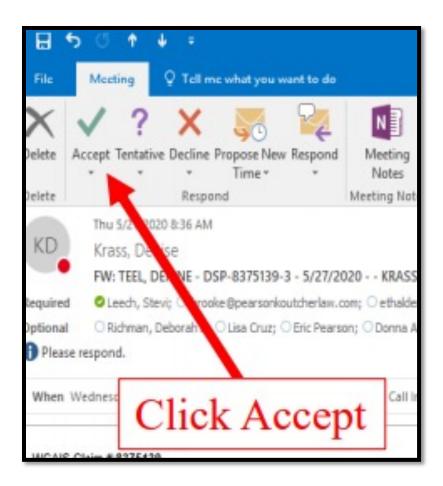
If I use the Join Meeting link will people see me?

No. You can use the Join Meeting link for both audio and video hearings. People will only see you IF you choose to turn on your webcam.



Do I have to Accept the meeting invitation?

Yes, you must Accept the meeting invitation, otherwise the Join Meeting link may expire prior to your hearing or mediation.



Once I Accept the invitation, where does the invitation go?

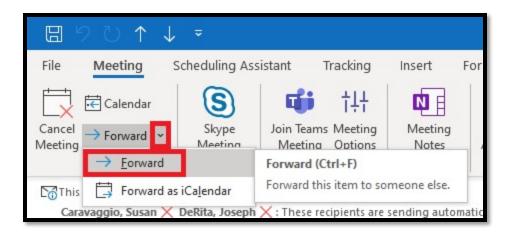
When you Accept the invitation, the event is automatically added to the calendar on your device. You must open your calendar, and then click on the event to open the details including the Join Meeting link.

If I have a conflict, can I Decline the invitation?

No, you should <u>never</u> decline the Outlook invitation sent by the Judge's office. If you have a conflict and need a continuance, you must submit your request through the Dispute Summary, Requests tab in WCAIS and choose Continuance Request from the dropdown.

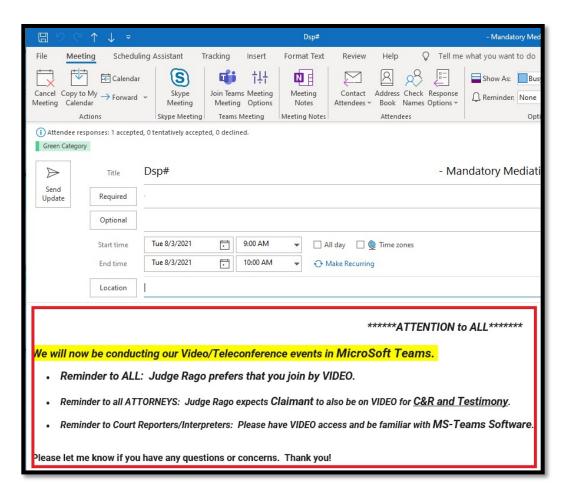
What if another Attorney is covering the event?

You should forward the invitation to the Attorney covering the event.



What else do I need to know before an event?

The Judge may put explicit instructions in the invitation. It is your responsibility to read and understand them.



How do I use my cell phone to join a meeting?

To Accept the invitation from your cell phone: Access your e-mail from your cell phone. Open the e-mail from the Judge's office and click Accept. This will place the invitation including the Join Meeting link on your device's calendar.

When it's time for the meeting: Access the calendar on your device. Click the event. Click the Join Meeting link. Your device will automatically prompt you to download whatever free application you may need to join the meeting.